

TOWNSHIP OF O'CONNOR PERFORMANCE MEASUREMENT REPORT FOR YEAR 2011

The Municipal Performance Measurement Program is an initiative of the Ontario government. It requires all municipalities to measure their performances in the following municipal service areas: general government, fire and police, roadways, transit, waste water, storm water, drinking water, solid-waste management, parks and recreation, libraries and land use planning. Within these service areas, municipalities are required to collect data on efficiency and effectiveness measures. Taxpayers increasingly want to know how their taxes are being spent and how well their services are being delivered. Over time, this program will give our municipality a common set of data to compare our performances and costs year to year and provide greater accountability to the taxpayers. For the year 2011, we are required to report on the following categories that are relevant to our municipality:

- **Local Government Services:** Operating cost for governance and corporate management 34.2%, total cost 28.2%. Total municipal administration includes salaries, wages, employee benefits, materials, contracted services, rents and financial expenses less Municipal Property Assessment Corporation (MPAC) expenditures.
- **Fire Services:** Operating fire protection costs: \$1.14 per \$1,000 of property assessment, the total costs -\$1.86 per \$1,000 of assessment. Fire Protection includes operating and maintenance costs of the fire hall and equipment and training of volunteer fire fighters. There were 0.28 residential structural fires per 1,000 households with 0 fire related civilian injuries or fatalities.

Police Services: Total police services cost - \$34.87 per person. Services are provided by the Ontario Provincial Police. The Township has the lowest incident rate in the area.

Total number of actual incidents - violent crimes (1) - 1.389 per 1,000 persons Total number of actual incidents - property crimes (5) - 6.944 per 1,000 persons Total crimes (criminal code offences, excluding traffic) (3) - 4.167 per 1,000 persons Youths charged - (0) - 0% youths charged per 1,000 youths

Road Services:

Winter Road Maintenance - Based on operating costs and total costs - \$182.96 per lane kilometer. The operating costs per lane kilometre associated with winter road maintenance include snow plowing and sanding, scrapping roads and pushing back drifts.

Winter Event Responses - 100%

This municipality has a standard of plowing roads when snow accumulation is 2" to 4" and sanding as needed.

Summer Road Maintenance - Based on operating costs – \$1,549.32 per lane kilometre. Based on total costs - \$2,247.93 per lane kilometre. The costs per lane kilometre included grading, dust control, ditching, brushing, and gravel re-surfacing of approximately 4.4 lane km. The Township of O'Connor does not have any paved roads.

Bridges – Based on operating and total costs of the surface of all bridges and culverts -\$0.11 per sq metre. The percentage of bridges and culverts that are rated as good to very good – 58.9%

Solid Waste (Garbage) Services:

Waste Diversion – Residential solid waste diverted for recycling – 14.7%. Garbage disposal per household – operating costs - \$53.53, total cost - \$57.36. Solid Waste Diversion – operating and total costs \$38.19 per household. The Township of O'Connor operates one disposal site. There were 0 days when a Ministry of Environment compliance order was in effect and there were 0 complaints received in the year concerning the collection of garbage or recycled materials. To prolong the lifespan of the existing site, the Township began recycling in 1995 and since 2006 we have been using a compacting truck to compress solid waste that cannot be diverted.

The other services noted above are none applicable to the Township.